



Jubilee Weekend Events

at
Ashridge House
4-5 June 2022

For full Terms & Conditions please scroll to page 3.

FAQS

TICKETS:

- **How many tickets can I book?**

There is no limit to the number of tickets you can book! However, tickets are subject to availability and there is a limit on the number of tickets bookable for each Event.

- **Do you have carer ticket(s)?**

One carer can go free to accompany a disabled guest, We will require the carer to present one of the following forms of documentation as proof on arrival:

DLA/DWP/PIP award letter;

A Blue Badge; or

International Proof of Disability (ISA (International Symbol of Access)) or similar must be printed on it.

Please contact our events team directly (tickets@ashridge.hult.edu or 01442843491) and they will be able to organise a carer ticket for you.

- **Can I buy tickets on the day?**

Tickets are currently not available for sale on the day, however please keep an eye out on our social media in case this changes closer to the event date.

Facebook [@ashridge.house](#)

Instagram [@ashridgehouse](#)

- **Can I book tickets over the phone?**

Tickets cannot be purchased over the phone. All tickets will need to be booked via the ashridgehouse.org.uk website. If you are having any issues with booking online, please call our events team who will be able to guide you through the online booking process.

- **I can no longer attend and want a refund, how to I action this?**

Tickets are non-refundable if you cannot or choose not to attend the Event.

- **Can I turn up and exhibit my British car on the day?**

No. All exhibitors must contact tickets@ashridge.hult.edu in advance for a participation form.

FAQS

THE EVENT:

- **I would like to add more tickets on to my order - how do I do this?**

Extra tickets will need to be purchased online, subject to availability.

- **Where are the Jubilee Weekend Events?**

The Best of British Car Show (4 June) takes place on the North Lawn of Ashridge House. Public parking and exhibition parking will be on this field.

The Jubilee Dinner & Party (4 June) takes place in the Main House and Courtyard. Dinner will be served in a heritage room, followed by an open air party in the courtyard.

The Giant Jubilee Picnic (5 June) takes place on the North Lawn of Ashridge House. Public parking and picnic areas will be on this field.

- **How do I get there?**

Please see Google map location [here](#).

If you are arriving by public transport, our nearest train station is Berkhamsted or Tring (connections from London Euston) and Ashridge House is a short taxi ride from these stations. Further information on our location can be found under the 'contact us' section on our website.

- **I am arriving by car, is there parking available on site?**

Parking for The Best of British Car Show & The Giant Jubilee Picnic is on the North Lawn at Ashridge House. Parking for the Jubilee Dinner & Party is in the Visitors Car Park directly in front of the main entrance to the house. Parking for all Events is free.

- **Is there disabled access and disabled parking on site?**

Disabled parking is closest to the respective entrances to each event. Parking is free to drivers with a disability and displaying the Blue Badge.

The Best of British Car Show & The Giant Jubilee Picnic are open air Events presented in the natural landscape at Ashridge House. There are no steps anywhere, although there are natural undulations to the ground that may be difficult for some wheelchairs.

The Jubilee Dinner & Picnic takes place in the Main House & Courtyard, for which there is disabled access throughout.

- **How do I receive tickets?**

You will receive a digital ticket, not a printed ticket. You can print this yourself however we will accept both digital and printed tickets on the day. Tickets must be presented for admission to each respective event.

- **Are dogs welcome?**

Dogs on leads are welcome to both The Best of British Car Show and The Giant Jubilee Picnic. Owners are expected to clean up after their dogs. Anyone seen not doing so may be asked to leave the Event(s).

Dogs are not permitted at the Jubilee Dinner & Party.

- **Is the Hunt pram and wheelchair friendly?**

The Best of British Car Show and The Giant Jubilee Picnic are both presented in the natural landscape in the grounds at Ashridge House. Visitors will walk along through a mown field to access the Events. Although most parts of the of the Events are accessible, some areas may not be suitable for all pushchairs and buggies.

- **Will there be food and drink available?**

Yes! We will be celebrating the diversity of Great Britain with a variety of food and drinks vendors selling various cuisines at both The Best of British Car Show and The Giant Jubilee Picnic.

FAQS

THE EVENT:

- **Are there toilet facilities available?**

Yes! Toilets facilities will be available at the Event and are serviced regularly.

- **Does my ticket include entrance to the gardens at Ashridge House?**

No, but entry can be purchased from the Bakehouse cafe on Saturday 4 June until 5pm. The gardens are closed to the public on Sunday 5 June due to a private function.

Terms & Conditions for Event Tickets

Definitions

In these terms and conditions, the following words shall have the following meanings:

- 'Ashridge House', 'Us' or 'We' means Ashridge Executive & Organisation Development Limited
- 'Event' refers to "Jubilee Weekend Events" by Ashridge House: 'The Best of British Car Show', 'Jubilee Dinner & Party' and 'The Giant Jubilee Picnic', which are all ticketed events.
- 'Site' refers to Ashridge House, Ashridge, Berkhamsted, Hertfordshire, England, HP4 1NS.
- 'Ticket provider' refers to 'Design My Night', a third party bookings processor.
- 'Payment processor' refers to 'Stripe', a digital payment processor.

Contract

By purchasing a ticket through Ashridge House/Ticket Provider's website you irrevocably agree to these terms and conditions. Ashridge House reserves the right to make alterations to the Event at any time and without notification.

Amendments to Terms

Ashridge House may amend these terms and conditions at any time. You should therefore verify this page regularly and review the full terms and conditions when making a booking. Your continued use of the website constitutes your agreement to these terms and conditions as amended.

Tickets & Payment

Tickets are offered subject to availability. Tickets can be purchased online in advance via our website. Tickets will not be available on the door for this event. All guests attending must bring a valid printed or digital ticket to be displayed on entry.

Failure to do so will mean you will not be able to enter The Golden Goose Hunt event.

Please ensure you arrive on the correct date and time displayed on your ticket. Ashridge House reserves the right to refuse entry to anyone who does not have a valid ticket.

Cancellation

Events will not be cancelled in the event of poor or inclement weather. If it is necessary for us to cancel, we will notify guests using the email used to book the tickets and post a notification on our website or via social media or by a combination of the above. A full refund will be offered if we cancel the Event.

Ashridge House will not be held liable for any incidental costs that occur as a result of cancellation including but not exclusive to costs relating to: travel, hotel, restaurants or food and drink purchases. Ashridge House reserves the right to cancel the Event, in its entirety or part thereof, for any reason.

Tickets & Refunds

Tickets are emailed to guests. A booking confirmation email will be sent at the time of booking and this booking confirmation email serves as the ticket for this event. We do not post tickets or booking confirmations. We cannot guarantee entry without the original purchase reference number and e-ticket. Tickets are sold for use by the buyer only (and their party) and are not for resale for commercial gain by the holder. We reserve the right to cancel tickets and refuse entry where this condition is breached, or where we have reason to suspect there is a breach.

We are not able to offer exchanges or refunds once tickets have been purchased.
We are also not able to offer refunds/duplicates on unwanted/lost tickets.

Covid-19

Your booking must comply with the current Government guidance around Covid-19 applicable to England. Tickets are non-refundable if you are unable to attend due to becoming infected with Covid-19, have been in close contact with someone infected with Covid-19, and/or are self-isolating, or have symptoms of Covid-19. We ask you are respectful of other guests and keep a safe distance from others around the Hunt.

Tickets are non-refundable in the event of a national lockdown.

Weather

This Best of British Car Show and The Giant Jubilee Picnic will be held outdoors with no access to the Main House. Rain, snow, temperature or low winds will not be considered a valid reason for cancellation unless they are considered to be a safety risk to guests, staff, or equipment.

Guests should always dress with the weather and time of year in mind. Guests who are unable to attend or who choose not to attend the Event because of predicted or actual weather are not eligible for a refund if the event goes ahead.

Guest property

Vehicles and guests' property are brought on to the Site at your own risk. Ashridge House does not accept responsibility for any loss, damage or theft of any item. Ashridge House will not be held responsible for any damage or loss of guests' property howsoever caused.

Marketing & Event Photography

Marketing emails will only be sent to individuals who have specifically given their permission to receive such offers from Ashridge House and third parties. All customers have the choice to opt-in or unsubscribe, from marketing emails and other communications at any time. Our mailing lists and customer information is not for sale however may be used by our partners and sponsors. By opting in to our marketing policy you agree to this. We reserve the right to contact all guests with event specific information in order to fulfil our contractual and business obligations in line with the Data Protection Act 2018.

Images from the Event may be used for promotional materials, publications, articles and for publicity/marketing purposes. We reserve the right to use any images from the Event for social media, for promotional use or business purposes for Ashridge House in any form or media. By attending our event you consent to being featured in our event photography.

Confidentiality

Your personal information will be handled with the utmost confidence. Ashridge House will adhere to all UK data protection, data transfer, data retention, and confidentiality regulations and always stores data sent to us in a secure manner. All personal and sensitive information that you send to us or forms part of our communications, will be kept confidential.

Legal Liability

Ashridge House takes every effort to ensure that information contained on its website is accurate. However, no liability is accepted arising from reliance upon information contained on these pages or any other information accessed via this website. We have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity. As required by law, our liability is not limited in the event of death or personal injury caused by our negligence or in relation to fraud or fraudulent misrepresentation.

Force Majeure

While every effort will be made by Ashridge House to fulfil your order, where accepted, the full performance of this contract is subject to variation or cancellation by Ashridge House consequent upon an act of God, war, strikes, riots, lock-outs or other labour disturbances, pandemic, epidemic, significant worsening of the situation relating to the COVID-19 virus, fire, flood, restrictions of the use of transport, fuel or power, requisitioning, shortage of material or transport or labour or any other cause beyond the control of Ashridge House. In the case of extreme bad weather conditions, Ashridge House reserves the right to cancel the event and offer an alternative date.

H&S at the event

The Golden Goose Hunt at Ashridge House is an event presented in the natural landscape in the gardens and grounds at Ashridge House.

Visitors will walk from the car park along a path to the start of the Hunt commencing in the gardens at Ashridge House. Although most parts of the of the Hunt are accessible, some areas of the Hunt may not be suitable for all wheelchairs, pushchairs and buggies.

Keep your children with you at all times and ensure they don't wander into unattended areas of the Gardens.

This is an outdoor event and there is no shelter.

Please make sure you wear appropriate clothing and footwear.

No naked flames (e.g. candles, night lights, flares or lanterns) are allowed.

Registered disability assistance dogs are allowed, other dogs are not allowed.

Please do not leave any belongings unattended at any time.